



DISTRIBUTOR WARRANTY CLAIM REQUEST

To obtain warranty authority prior to product return or performing remedial work please submit this form to: **email: warranty@kaymar.com.au** or fax: (03) 9739 4111

IMPORTANT:
 Conditions for claim under warranty:-
 1. The product must be covered by an **authorised** return authority (W.R.A)
 2. Have the W.R.A number clearly marked on the outside of each package
 3. Unauthorised returns for warranty will **NOT** be accepted
 4. Unauthorised remedial work conducted will **NOT** be reimbursed
 5. Freight as per our Conditions of Warranty clause 3.6

Return Authorisation No. _____
 W.R.A. _____
 Issue Date: _____ By: _____

Distributor Details:
 Business Name: _____
 Address: _____
 _____ Town: _____ Post Code: _____
 Contact Name: _____ Phone: _____
 Email: _____ Fax: _____

Product details:
 Purchased From: (name of your supplier) _____
 Part No: _____ Description: _____ Has been installed **Y** **N**
 Part No: _____ Description: _____ Has been installed **Y** **N**
 Part No: _____ Description: _____ Has been installed **Y** **N**
 Date of purchase: _____ Invoice or Order No.: _____ Copy attached **Y** **N**

Fault description: **Descriptive photos MUST be attached - clearly showing the fault**

Remedial work proposed by distributor (if any): _____

